Chrome Extension Permissions (Camera/Mic Troubleshooting)

Chrome Extension · https://coreel.ai/help/chrome-extension-permissions-camera-mic-troubleshooting/

If recording doesn’t start, it’s almost always a camera/mic permission issue. This guide fixes that quickly.

Grant Permissions from Extension

1. Open the extension popup.
2. Click **Enable Camera**.
3. Approve Chrome’s camera/microphone prompt.
4. If a helper permission tab opens, complete the flow and click **Finished**.

Verify Chrome Site Permissions

1. Open Chrome settings for site permissions.
2. Confirm **Camera** = Allow.
3. Confirm **Microphone** = Allow.
4. Make sure the correct devices are selected.

Common Errors and Fixes

“Permission dismissed/denied”

- Click **Enable Camera** again and accept prompt
- Remove blocked permission entries and retry
- Restart Chrome and test again

No camera preview

- Close Zoom/Teams/Loom/other apps using camera
- Switch camera device in extension dropdown
- Reconnect webcam if external

No microphone input

- Select the correct microphone in extension
- Check OS-level mic permissions for Chrome
- Test mic in another site (e.g., Google Meet) to confirm hardware

Clean Test Reset (Recommended)

To test fresh permission prompts:

1. Remove extension from Chrome
2. Clear extension/site permissions
3. Reinstall extension
4. Re-run **Enable Camera** flow