Chrome Extension Quick Start

Chrome Extension · https://coreel.ai/help/chrome-extension-quick-start/

Use this guide to install the coReel Chrome Extension, grant permissions, and send your first video faster.

What the Extension Does

The extension helps you:

- Record video from your browser
- Generate/copy video email snippets
- Insert snippets into supported email/CRM compose windows
- Send/track using your connected integrations

Before You Install

Make sure you have:

- A coReel account
- At least one active integration connected in the app (/integration)
- Google Chrome (latest version recommended)

Step 1: Install the Extension

From Chrome Web Store (recommended)

1. Open the coReel extension listing.
2. Click **Add to Chrome**.
3. Confirm installation.

Developer Mode (Load Unpacked, internal testing)

1. Open chrome://extensions.
2. Enable **Developer mode**.
3. Click **Load unpacked**.
4. Select the extension folder.
5. Pin the extension to your toolbar.

Step 2: Open and Sign In

1. Click the coReel extension icon in Chrome.
2. Sign in with your coReel account credentials.
3. Wait for the extension to load your account state.

Step 3: Grant Camera and Microphone Permissions

1. Click **Enable Camera** in the extension.
2. If prompted, allow camera and microphone access.
3. Complete the permission helper flow if a permission tab opens.
4. Click **Finished** (if shown) to return to normal extension use.

Success Check

You should see camera preview/device options and be able to start recording.

Step 4: Confirm Integrations Are Active

Before sending/tracking, verify at least one active integration exists:

1. In the web app, go to **Integrations**.
2. Confirm Google/Microsoft/Keap shows as connected.
3. If none are active, connect one first.

Step 5: Record Your First Video in the Extension

1. Open the extension popup.
2. Choose camera/mic devices.
3. Click **Start Recording**.
4. Record a short intro (30–60 seconds).
5. Stop and save.

Step 6: Insert/Send Your First Video

1. Open your supported compose window (email/CRM).
2. Use the extension to generate/copy/insert your video snippet.
3. Send through your connected provider.
4. Confirm the message sends and tracking is available.

Troubleshooting

“Permission dismissed/denied”

- Re-click **Enable Camera** and approve prompt.
- Check Chrome site permissions for camera/mic.
- Close other apps that may be using camera/mic.

Extension says no active integrations

- Connect at least one integration in /integration.
- Refresh extension state after connecting.

Can’t access extension features

- Your organization may have extension access disabled by Owner/Manager.
- Contact your account admin.

Not seeing expected behavior after updates

- Reload extension in chrome://extensions.
- Sign out/in again.
- Re-test in a clean Chrome profile if needed.

Best Practices

- Keep Chrome updated.
- Use a dedicated microphone for cleaner audio.
- Record in short takes with one clear CTA.
- Test insert flow once per provider (Google/Microsoft/Keap).

Next Steps

- Read **Getting Started with coReel**
- Read **Managing Your Account**
- Create a short personal intro video template for daily outreach