Error Messages Reference: Meaning and Fixes

General · https://coreel.ai/help/error-messages-reference-meaning-and-fixes/

Common messages and what to do.

“No active integrations”

Meaning: No provider is currently live for sending/tracking.

Fix: Connect at least one integration in /integration.

“Permission dismissed/denied. Allow camera/mic…”

Meaning: Browser permission prompt was denied/dismissed.

Fix: Re-run Enable Camera and allow camera/mic permissions.

“Failed to connect provider”

Meaning: OAuth/authorization flow did not complete successfully.

Fix: Retry connection, complete consent flow, check popup blocking.

“Signup failed while creating your CRM contact…”

Meaning: Contact sync with CRM failed during signup.

Fix: Retry shortly; if persistent, check backend CRM API logs and payload mapping.

“You already have an active account”

Meaning: Email already exists and is tied to an active account context.

Fix: Use login flow (or reset password) instead of re-registering.

“Must confirm email before login”

Meaning: Account requires email confirmation first.

Fix: Open confirmation email and click confirm link.

“Account inactive / reactivate subscription”

Meaning: Trial/subscription not active.

Fix: Owner reactivates in billing/account area.