Finding Recipients with Google Contacts Autocomplete

Sending Email · https://coreel.ai/help/finding-recipients-with-google-contacts-autocomplete/

When you compose a video email with Gmail, coReel can search your Google contacts as you type — so you can pull a recipient out of your address book in two keystrokes instead of remembering and typing the full address.

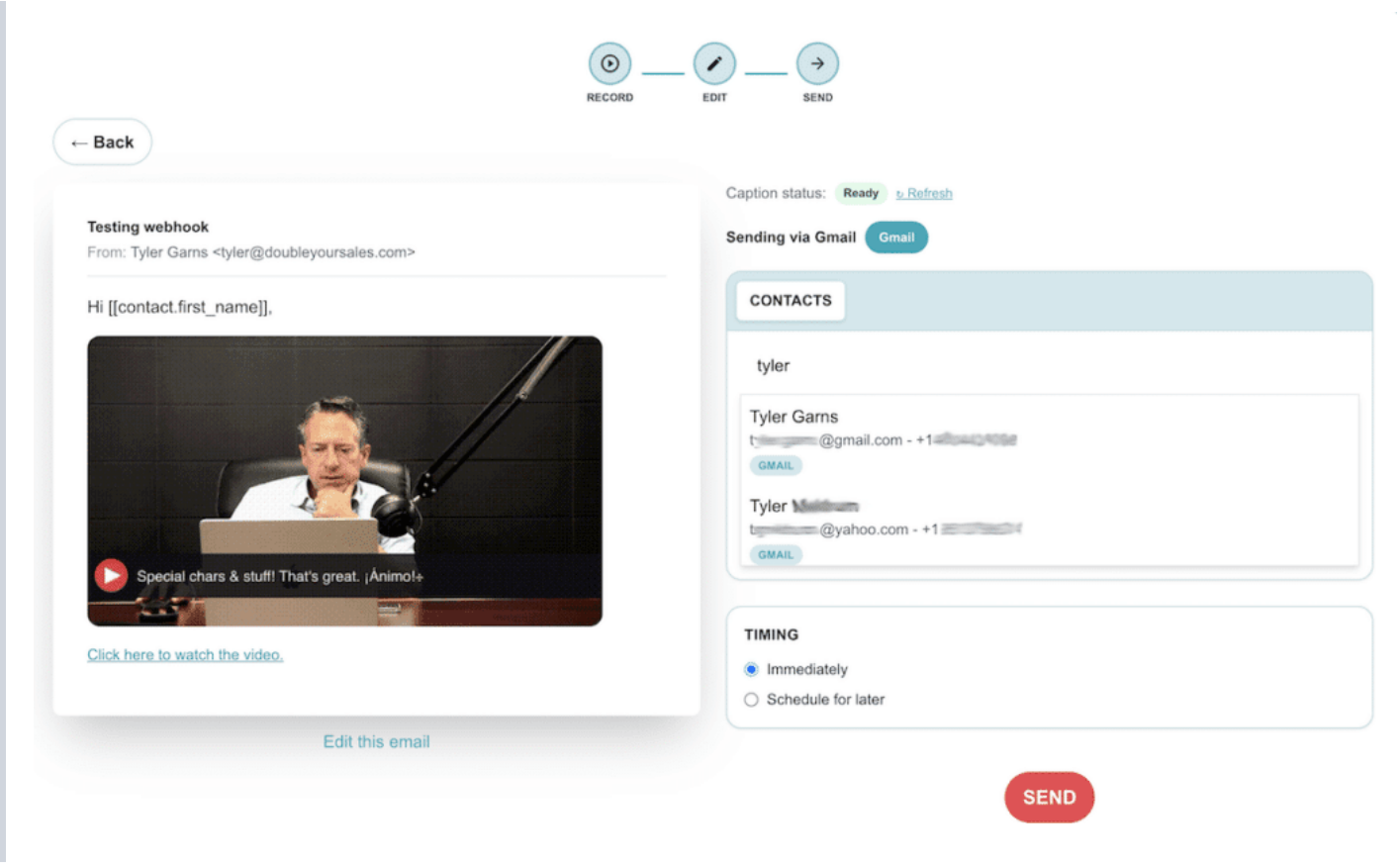
This article explains how the autocomplete works, what it searches, and how to turn it on if it's not already active.

What gets searched

When you type in the **To** field of a Gmail compose, coReel searches your Google contacts. Results include:

- **Saved contacts** in your Google account (anyone in Google Contacts).
- **Frequent collaborators** Google has learned from your inbox over time, even if they aren't formally saved.

For each match, you'll see the contact's name, email address, and a small **Google** badge so it's clear which directory the suggestion came from.

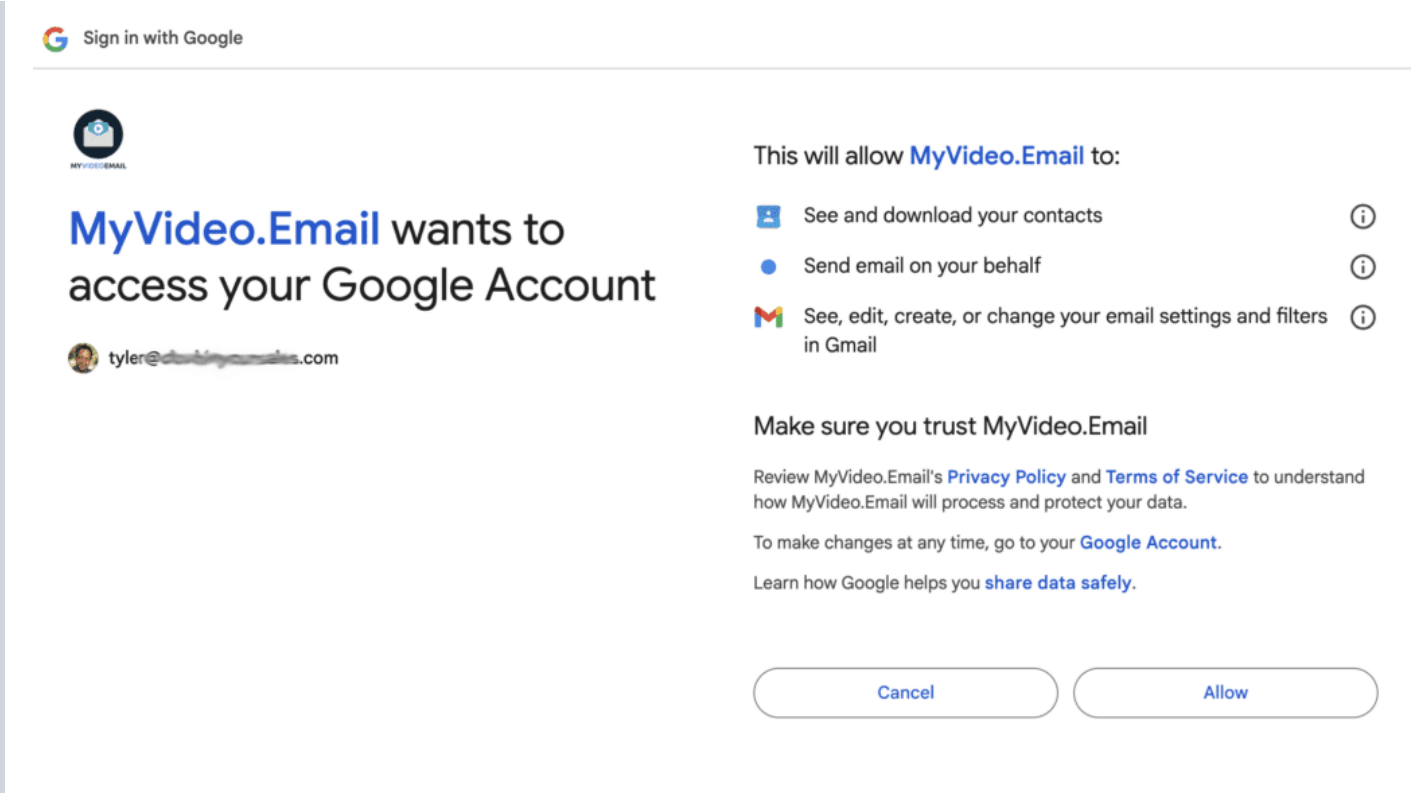


If you've also connected a CRM (Keap, HighLevel, HubSpot, or Zoho), the recipient search returns CRM contacts too, with their own provider badges — so you can pull a recipient from Gmail *or* your CRM in one search.

Turning it on

Google contacts autocomplete uses a Google permission that's separate from the basic "send mail" permission. If you connected your Google account before this feature shipped, you'll need to **reconnect** so Google can prompt you for the extra contacts permission.

1. Go to **Settings → Integrations**.
2. Find the **Google / Gmail** card.
3. Click **Reconnect Google**.
4. Google will show its authorization screen. The list of permissions will now include **See and download your contacts** alongside Send mail and (if you use it) Send-As settings.
5. Click **Allow**.



Once you've reconnected, the next time you compose a video email through Gmail, the recipient field will autocomplete from your Google contacts as you type.

Success check: Type the first 2–3 letters of a known contact's name in the compose **To** field — you should see matching suggestions with the Google badge.

Using the autocomplete

1. Start composing a video email and choose **Gmail** as the provider.
2. Click into the **To** field.
3. Type a name or part of an email address (2+ characters).
4. Pick the match from the dropdown — the address is added to the recipient list.

You can keep typing to add more recipients, or paste a freeform email address that isn't in your contacts — both work side-by-side.

What coReel does (and doesn't) do with your contacts

- **We only read your contacts when you search.** Typing in the recipient field triggers a live search against Google's contacts API; nothing is bulk-downloaded or stored.
- **We don't sync, modify, or delete contacts.** The permission we request is read-only.
- **Disconnecting Google revokes the permission.** Click **Disconnect Google** in Settings → Integrations and the contacts permission is removed along with everything else.

Troubleshooting

No suggestions appear when I type.
Check that you reconnected Google after this feature was available (Step 1 above). If you connected before and haven't reconnected, the contacts permission isn't granted yet. Also confirm you're composing with **Gmail** as the provider — autocomplete is specific to the Google connection.

A contact I know is in Google isn't suggested.
Google's API matches on name and email substrings, but very recently added contacts can take a few minutes to become searchable. Try the contact's email address instead of name, or wait a few minutes.

I see Google contacts but not my CRM contacts (or vice versa).
Make sure both integrations are connected and active in **Settings → Integrations**. Each provider is searched independently.

I revoked the contacts permission by accident.
Re-grant it the same way you turned it on: **Settings → Integrations → Reconnect Google** and Allow all requested permissions on Google's authorization screen.

Related articles

- Send As: Using Gmail Aliases in coReel
- Gmail Signature Insertion
- Reconnecting Expired or Revoked Integrations