Security and Privacy Overview

General · https://coreel.ai/help/security-and-privacy-overview/

coReel is built to support secure video outreach workflows while respecting user and recipient data.

What Data Is Used

- Account/profile information
- Video content you create/upload
- Integration metadata required for sending/tracking
- Operational logs for reliability and security

Core Privacy Commitments

- Data is used to provide service functionality
- Data is not sold to third parties
- Access is limited to authorized systems/personnel for support, security, and legal needs

Integrations

When you connect providers
(Google/Microsoft/Keap), coReel uses authorized access needed to deliver core features.
Third-party services are also governed by their own terms/policies.

Chrome Extension Data Practices (High-Level)

- Uses camera/mic only during explicit permission/recording flows
- Processes minimal context needed for snippet insertion/send workflows
- Does not use data for personalized advertising or brokerage

Your Responsibilities

- Use lawful communication practices
- Obtain required consent for recording/communications where applicable
- Protect account credentials and follow your org security policies

Policy Links

- Privacy Policy: https://coreel.ai/privacy-policy/
- Terms of Service: https://coreel.ai/tos/